



**Biomnis**

# Welcome to ORCIS

Specimen Order Portal

**USER GUIDE**



**YOUR PARTNER IN PATHOLOGY**



Customised to your specific test list for your clinicians

**LOG IN**

<https://app.orcis.ie>



## Reset Password



.....

Enter your new password

Show Password

Confirm your new password

Reset


- Minimum Length: 15 Characters
- At least 1 Uppercase Letter
- At least 1 lowercase letter
- At least 1 number
- At least 1 special character from [@\$!%\*? &]


# January 2025

## A Security Upgrade

- Change your Password as per instructions
- You will be asked to change your password every 6 months, to conform to data protection guidelines

Login

 TomScott @ctie.eurofinseu.com

 .....

Show Password

Log In

Don't have an account? [Signup now](#)



# Daily Log In

Enter your new email address and password



# A New Patient to Orcis

Patients entered into Orcis before January's 2025 update were not stored and will need to be entered again as New Patients

## Enter your Patient Details

1. Enter a Client Patient ID. This number can be the PID number from your Patient Management System or the IHI number (Individual Health Identifier).

Orcis stores the patient name, date of birth and address so that when you re-enter this number, these information fields are automatically populated.

2. Enter all demographics, gender at birth, date of birth, Note the \* are mandatory fields

3. Select date & time of sample collection

4. Select the GP who is ordering the test. Eurofins enter your clinicians details in advance. Use the dropdown.

5. Is the test Urgent, is the sample Fasting?

undefined

Orcis Sample ID: \_\_\_\_\_ Orcis Patient ID: \_\_\_\_\_

Client Patient ID: \_\_\_\_\_ Client Sample ID: \_\_\_\_\_

First Name: \* \_\_\_\_\_ Surname: \* \_\_\_\_\_

DOB: \* \_\_\_\_\_ Assigned Sex at Birth: \* \_\_\_\_\_

Address: \* Address  
Address  
Address  
Address

Clinician: \* \_\_\_\_\_  Urgent

Sample Collection Date: \* \_\_\_\_\_ Sample Collection Time: \* \_\_\_\_\_  Fasting

**Profiles:**  FBC and Differential  
 Liver Function  
 Thyroid Profile (FT4,FT3,TSH,TT4,ATHY,TPO)  
 Renal Profile  
 Iron Status Profile (Iron, TIBC, LC, Fer, Trans)  
 Blood Test Service Profile 1  
 DBP1 Profile  
 DBP2 Profile  
 ANCA (MPO + PR3)

**Tests:**  Glucose (fasting)  
 Testosterone (Male)  
 CA 125  
 HbA1c  
 Insulin  
 Vitamin B12 (Total)  
 High Sensensitivity CRP  
 Beta-hCG  
 Calcium  
 Folate  
 Carcino Embryonic Antigen

Clinical Details: \_\_\_\_\_

*Without all of these details completed, a sample may be rejected*

# An existing Orcis patient

Patients entered into Orcis after January's 2025 update are stored and can be recalled using the search function



1. To recall a patient, select New

2. Click **SEARCH PATIENT REGISTER** top left of Test Form

3. Search firstname, surname, date of birth and / or Client Patient Code

Client Patient Code can be anything you choose, for example, a number from your Patient Management System (PID number) or the IHI number ([hids.info@hse.ie](mailto:hids.info@hse.ie)) - this is your choice.

4. Select the correct patient, highlights to orange, the pen icon opens the new form

5. The form is populated with the patient details to save you time

sname	fname	gender	dob	adr1	
Smith	Kathleen	F	05/10/1960	The Heights	
Whelan	Kathleen	F	08/07/1935	91 Balally Park	

6. Complete the test request form

# There are 3 Test Sections

## 1) Profiles

please tick to select your choices

The screenshot shows a web-based interface for selecting medical tests. At the top, there are fields for 'Address', 'Clinician' (with a dropdown arrow), 'Sample Date' (with a dropdown arrow), and checkboxes for 'Urgent' and 'Fasting'. Below these are three main sections:

- Profiles:** A list of 15 profile options, each with a checkbox. A blue circle highlights this section, with a dotted arrow pointing to the '1) Profiles' text on the left.
- Tests:** A list of 50 individual test options, each with a checkbox. A blue circle highlights this section, with a dotted arrow pointing to the '2) Tests (popular tests)' text on the right.
- Other Tests:** A section at the bottom with a blue circle highlighting it, a dotted arrow pointing to the '3. Other Tests' text on the right, and a dropdown arrow next to it.

At the bottom of the interface, there are 'ADD' and 'DELETE' buttons.

## 2) Tests (popular tests)

please tick to select your choices

## 3. Other Tests

drop down menu

Select the test and Click ADD

You will see the test appear in the table



# Conditions apply to some Tests

Vitamin D

- Culture + Sensitivity (Swab)
- Prostate Specific Ag
- Total T4
- Transglutaminase Antibodies IgA
- Uric Acid
- Culture + Sensitivity (Urine)
- Vitamin B12 (Total)
- Vitamin D
- CT-NG (Roche Swab)

Clinical Details:

Clinical Indications

Osteoporosis Or Osteopaenia

Rickets or Osteomalacia

Pagets Disease of Bone

Pathological Fracture

Unexplained Hypocalcaemia, raised PTH, low or high Phosphate

Malabsorption, CKD, Liver Disease

To order some tests  
e.g. Vitamin D

the HSE require the clinician to highlight  
the clinical indications e.g. osteoporosis

Choose from a drop-down menu on the  
form

# Clinical Details Section



A clinical details box is available but must not be used to manually add more tests. These will not be included in your request to the lab.

We are receiving samples for Culture and sensitivity which do not mention the SITE that the swab was taken from in the clinical details. For example, if it is a C&S test, where on the patient's body is the sample being taken from ear, eye, HVS ETC. If this information is not provided, our Client Services team will have to contact your surgery to confirm the site, which will delay your results. Please state the site of the swab.

# How to Find a Test?

There is a search function in 'Other Tests'

Other Tests:

ADD DELETE

#	ID	Test Code	Test Name	Spec Type
	0	EAB	Anti Endomysial Antibodies IgA	Serum

1. Place your cursor here and a list of tests appear

Other Tests: D|

- A1AT; Alpha-1 antitrypsin def; Serum
- CARD; Anti Cardiolipin Antibodies; Serum
- ENATP; Anti ENA Antibody Typing; Serum
- EAB; Anti Endomysial Antibodies IgA; Serum

2. Type in the name of test or part of the name of the test and all test options with those letters / words will appear

# Test Request Form complete - You have 4 options

Confirm selection of correct test and profiles

SAVE    SAVE & PRINT    SAVE,PRINT & ISSUE    CANCEL

1. **Save, Print & Issue:** with 1 click you can Save, Print & Issue. This is the best option as Eurofins get the electronic order, you get your request form and your patient enters the database. All done in one click.
2. **Save:** You may want to prepare the form in advance of a patient visit and then edit it at a later date with the sample time or with additional tests. Once edited you can use the option number 1 above

# Test Request Form complete - You have 4 options

Confirm selection of correct test and profiles

SAVE    SAVE & PRINT    SAVE,PRINT & ISSUE    CANCEL

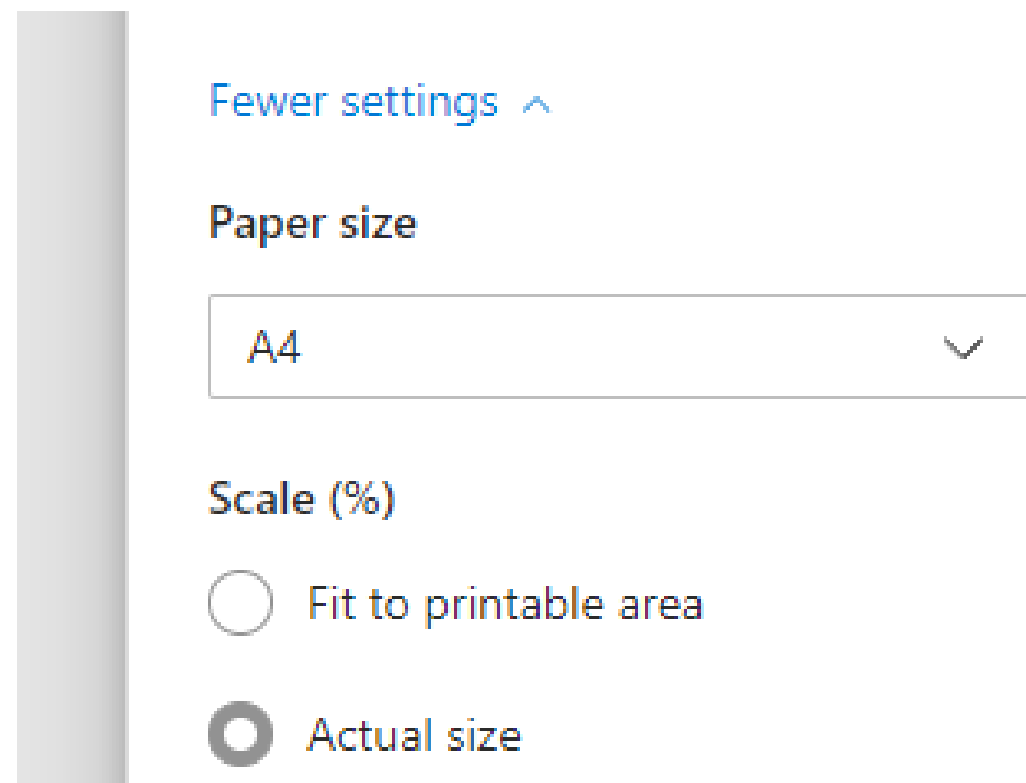
3. **Save & Print** : You may want to have the form in front of you when you meet the patient knowing in advance the exact date and time of sample collection **BUT** you must remember to issue this test form to the lab from the home page, otherwise the samples will arrive and there will be no electronic form in our LIMS system to match to the samples. This may lead to samples being rejected.

4. **Cancel** : Close down the form and it is not saved.

# Print Settings

- To ensure the barcode prints correctly onto the 8 peel away labels at the end of the sheet, we can share a printing tip;

Under printer settings, select paper size as A4 and print to Actual Size rather than the 'printable area' or scale option



Fewer settings ^

Paper size

A4

Scale (%)

Fit to printable area

Actual size

# A Fifth Option






ORCIS Welcome Testing | Log off | [Requests](#) [Profiles](#) [Tests](#) [Clinicians](#)

	id	sampledate	fname	sname	gender	dob	patientcode	clientlabno	
<input checked="" type="checkbox"/>	5385	23/10/2024	Sarah	Jones	F	21/10/2003			
<input type="checkbox"/>	5386	24/10/2024	Sinead	Doherty	F	08/10/2000			
<input type="checkbox"/>	5387	23/10/2024	Dee	Dee	F	23/09/1978	ssdsd	sdssdsd	
<input type="checkbox"/>	5398	25/10/2024	Joan	Moloney	F	01/03/1988			
<input type="checkbox"/>	5399	25/10/2024	Sam	Moloney	F	02/10/1970			

Page 1 of 1 (5 items)   
Page size: 10

1. You can issue all patient entries on the table at once by clicking on ISSUE TO LAB. The table is empty after you click this option
2. You can select 1 patient, by ticking the left column tick box, when you hover over it you will see “Issue to Lab” appear. This option just issues this patient’s Test Request Form to the Lab leaving other patient entries on the table for later

# To Edit a completed Test Request

	id	sampledate	fname	sname	gender	dob	patientcode	clientlabno	
-	5385	23/10/2024	Sarah	Jones	F	21/10/2003			
-	5386	24/10/2024	Sinead	Doherty	F	08/10/2000			
-	5387	23/10/2024	Dee	Dee	F	23/09/1978	sdsdsd	sdsdsd	
-	5398	25/10/2024	Joan	Moloney	F	01/03/1988			
-	5399	25/10/2024	Sam	Moloney	F	02/10/1970			

Each entry can be **EDITED** up until they are issued to the laboratory

Select the **EDITING** symbol

Remember to **SAVE** after Editing  
You can reprint edited forms if required



# To delete a Test Request

ORCIS Welcome Testing | Log off Requests Profiles Tests Clinicians

NEW DELETE ISSUE TO LAB Type to Search...

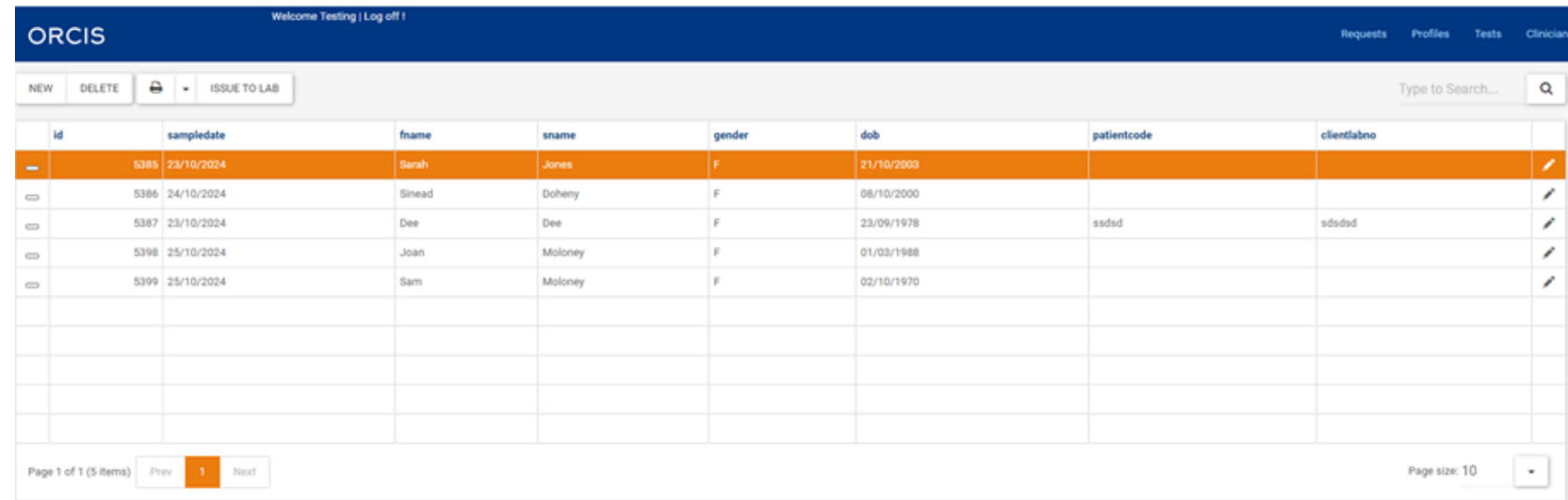
	id	sampledate	fname	sname	gender	dob	patientcode	clientlabno	
-	5385	23/10/2024	Sarah	Jones	F	21/10/2003			
-	5386	24/10/2024	Sinead	Doherty	F	08/10/2000			
-	5387	23/10/2024	Dee	Dee	F	23/09/1978	sdsd	sdsd	
-	5398	25/10/2024	Joan	Moloney	F	01/03/1988			
-	5399	25/10/2024	Sam	Moloney	F	02/10/1970			

Page 1 of 1 (5 items) Prev 1 Next Page size: 10

Highlight the patient entry you want to delete - it turns orange

Select **DELETE**

# PRINTING from the Home Page

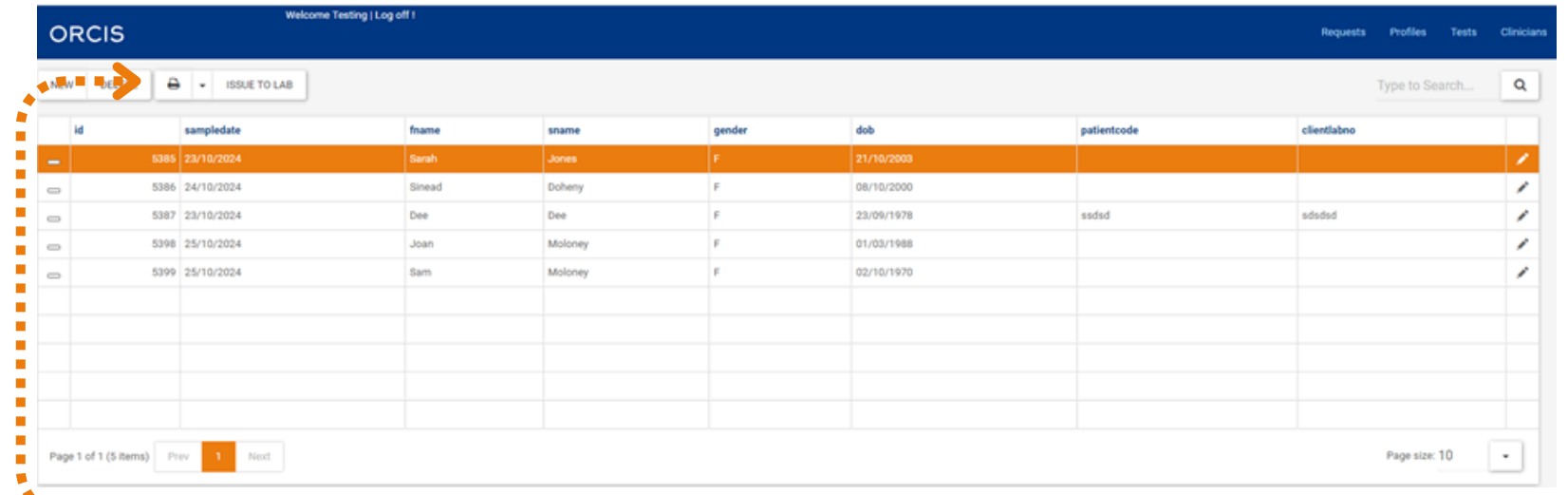


ORCIS Welcome Testing | Log off | Requests Profiles Tests Clinicians

NEW DELETE ISSUE TO LAB Type to Search...

id	sampledate	fname	sname	gender	dob	patientcode	clientlabo
5385	23/10/2024	Sarah	Jones	F	21/10/2003		
5386	24/10/2024	Sinead	Doherty	F	08/10/2000		
5387	23/10/2024	Dee	Dee	F	23/09/1978	ssdsd	sdssd
5398	25/10/2024	Joan	Moloney	F	01/03/1988		
5399	25/10/2024	Sam	Moloney	F	02/10/1970		

Page 1 of 1 (5 items) Prev 1 Next Page size: 10



ORCIS Welcome Testing | Log off | Requests Profiles Tests Clinicians

NEW DELETE ISSUE TO LAB Type to Search...

id	sampledate	fname	sname	gender	dob	patientcode	clientlabo
5385	23/10/2024	Sarah	Jones	F	21/10/2003		
5386	24/10/2024	Sinead	Doherty	F	08/10/2000		
5387	23/10/2024	Dee	Dee	F	23/09/1978	ssdsd	sdssd
5398	25/10/2024	Joan	Moloney	F	01/03/1988		
5399	25/10/2024	Sam	Moloney	F	02/10/1970		

Page 1 of 1 (5 items) Prev 1 Next Page size: 10

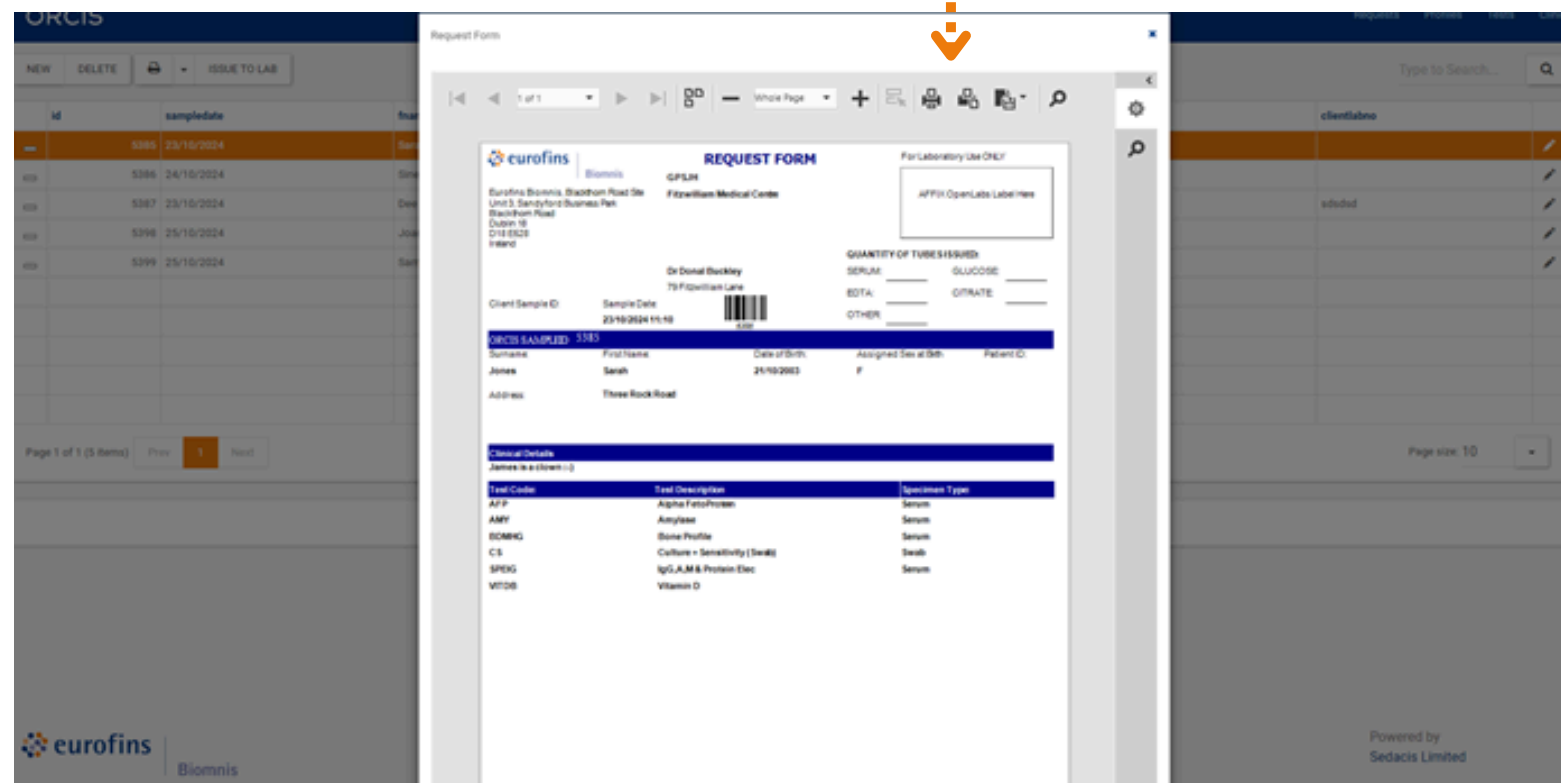
1) Highlight the patient entry you want to print eg. it turns orange

2. Click on the **PRINTER** icon

3. The Request Form will pop-up

4. Select PRINT at the top right-hand side of the Request Form

5. The form will print



Request Form

1 of 1

euofins Biomnis REQUEST FORM For Laboratory Use ONLY

Dr David Buckley 79 Fitzwilliam Lane

Client Sample ID: 23102024 1148 Sample Date: 23/10/2024

QUANTITY OF TUBES ISSUED: SERUM: 1 GLUCOSE: 1 EDTA: 1 CITRATE: 1 OTHER: 1

FACTS SAMPLED: 1148

Sample: Jones Sarah Date of Birth: 21/10/2003 Assigned Sex at Birth: F Patient ID:

Address: Three Rock Road

Panel Details: Jones S & Jones J

Test Code	Test Description	Specimen Type
AFP	Alpha Feto Protein	Serum
AMY	Amylase	Serum
BOMNG	Bone Profile	Serum
CS	Culture + Sensitivity (Swab)	Swab
SPOG	IgG, A, M & Protein Elec	Serum
VIDE	Vitamin D	Serum

Powered by Sedacis Limited

# How many Tubes are you sending us?



Write onto the form, how many of each Serum, EDTA, Citrate, SWAB , Glucose.... you are sending back to us

# Label the Specimen Tubes

**eurofins** | Biomnis **RM** For Laboratory Use ONLY

Affix OpenLabs Label Here

Euofins Biomnis, Blackthorn Road Site  
Unit 3, Sandford Business Park  
Blackthorn Road  
Dublin 18  
D18 E528  
Ireland

Fitzwilliam Medical Centre  
79 Fitzwilliam Lane

Client Sample ID: \_\_\_\_\_ Sample Date: 23/10/2024 11:10

QUANTITY OF TUBES ISSUED:  
SERUM: \_\_\_\_\_ GLUCOSE: \_\_\_\_\_  
EDTA: \_\_\_\_\_ CITRATE: \_\_\_\_\_  
OTHER: \_\_\_\_\_

ORCIS SAMPLEID 5385

Surname: Jones First Name: Sarah Date of Birth: 21/10/2003 Assigned Sex at Birth: F Patient ID: \_\_\_\_\_  
Address: Three Rock Road

Clinical Details  
James is a clown :-)

Test Code:	Test Description	Specimen Type:
AFP	Alpha FetoProtein	Serum
AMY	Amylase	Serum
BDMHG	Bone Profile	Serum
CS	Culture + Sensitivity (Swab)	Swab
SPEIG	IgG,A,M & Protein Elec	Serum
VITDB	Vitamin D	

Page 1 of 1

Sarah Jones 21/10/2003 F  
Sarah Jones 21/10/2003 F  
Sarah Jones 21/10/2003 F  
Sarah Jones 21/10/2003 F  
Sarah Jones 21/10/2003 F  
Sarah Jones 21/10/2003 F  
Sarah Jones 21/10/2003 F  
Sarah Jones 21/10/2003 F

There are 8 peel-away labels at the bottom of the form

Apply them to the patient's specimen tubes



# Microbiology Tests vs all other Blood Tests

Order your Microbiology tests on their own test request form and issue to the lab, separate to all other tests

Pack your microbiology tests in purple bags and mark as deliverable to the Microbiology Laboratory



Eurofins Biomnis  
Three Rock Road,  
Sandyford Business Estate  
DUBLIN 18  
D18 A4C0

## Microbiology Samples (Purple Bags)

OCP, Swabs for culture, Urine for culture, Stool for culture, C.Diff, CPE.

# For full details on our Microbiology & Virology tests

1. Visit [www.eurofins.ie/biomnis](http://www.eurofins.ie/biomnis) and click into the relevant tile



Our Services About Us Test Information Resources & Documents Latest News Careers Contact Us

Eurofins Ireland >> Biomnis >> Our Services >> General Practitioners Page

## General Practitioners Page

Please select the relevant tile for your GP group.

<p>St James's Hospital Outsourced GP Group</p>	<p>Our Lady's Hospital Navan Outsourced GP Group</p>	<p>Private GP Clients</p>
<p>St James's Hospital Outsourced GP Group</p>	<p>Coming Soon</p>	<p>Coming Soon</p>

### LABORATORY QUICK REFERENCE GUIDE

Microbiology <small>(Specify all sites including MRSA sites)</small>	
<b>Faecal Samples (Purple Bag)</b>	<b>Bacterial Swabs Culture &amp; Sens (Purple Bag)</b> <small>*Charcoal, Amies and Copan swabs only for Microbiology</small>
Enteric Pathogens	Eye, Ear
Ova Cysts Parasites (OCP)	Nasal, Throat, Mouth
<i>C. difficile</i>	Wound
<i>*H. pylori</i> antigen <small>(*Stool frozen if delayed)</small>	MRSA Screens
Screens for:	Genital (e.g. HVS)
CPE VRE ESBL	Tips (non-urine)
<b>Molecular (Purple or Red bags)</b>	<b>Culture &amp; Sens. (Purple Bag)</b>
<small>*Routine STI screen (Female Swab) CGSW Swab vaginal/ endocervical *Roche Cobas swabs only for Molecular no Aptima swabs</small>	Urine
<small>*CT/NG (CGU Urine)</small>	Tissue & Fluids <small>*(Non-urgent)</small>
<small>*Urine for CT/NG should be added to Roche Cobas tubes if possible.</small>	Sputum <small>*(If TB culture is required, please write this on form &amp; sample will be sent to SJH)</small>

Haematology & Immunology <small>(Red Bags)</small>	
Blood (Serum for serology)	
ASOT	
CMV	
HIV, Syphilis	
*Hepatitis A (IgG & IgM)	
Hepatitis B: HBsAg, anti-HBc, anti-HBs	
Hepatitis C: anti-HCV, HCV PCR	
STI screen (Blood): HBsAg, HIV, Syphilis	
<b>Viral HBV and HCV screen:</b> HBsAg, anti-HCV	<b>HBV Infection status:</b> HBsAg, anti-HBc
Stool Calprotectin (CALPR)	

\*Hepatitis A samples tested in Eurofins Biomnis France

Tests to send to NVRL: Order using a NVRL Request Form.		
Blood (serum for serology)	Viral Swab for PCR	STI
Measles, Mumps, Rubella	Adenovirus PCR	<i>M. genitalium</i> (Use APTIMA Collection kit)
VZV	HSV PCR	<i>T. vaginalis</i> (Use APTIMA Collection kit)
<i>T. gondii</i>	VZV PCR	CT/NG: MSM screen Rectal / pharyngeal ONLY (Use APTIMA Collection Kit)
EBV	Measles PCR	
Hepatitis E		
Hepatitis E PCR		
Lyme Disease		

**NOTE:**  
Other tests are available in the NVRL, if required. See UCD NVRL Virus Testing Index, available at [https://nvrl.ucd.ie/virus\\_testing\\_index](https://nvrl.ucd.ie/virus_testing_index) for further details.

Please use NVRL Request forms, which can be downloaded at <https://nvrl.ucd.ie/info> Pack separately to all other samples, and clearly label for NVRL

# PACK & RETURN

**eurofins** | Biomnis

Eurofins Biomnis, Blackthorn Road Site  
Unit 3, Sandyford Business Park  
Blackthorn Road  
Dublin 18  
D18 E528  
Ireland

**REQUEST FORM**

For Laboratory Use ONLY

AFFIX OpenLabs Label Here

Client Sample ID: [REDACTED] Sample Date: 23/10/2024 11:10

ORCIS SAMPLEID 5385

Surname: Jones First Name: Sarah Date of Birth: 21/10/2003 Assigned Sex at Birth: F Patient ID: [REDACTED]

Address: Three Rock Road

**Clinical Details**  
James is a clown :-)

Test Code:	Test Description	Specimen Type:
AFP	Alpha FetoProtein	Serum
AMY	Amylase	Serum
BDMHG	Bone Profile	Serum
CS	Culture + Sensitivity (Swab)	Swab
SPEIG	IgG,A,M & Protein Elec	Serum
VITDB	Vitamin D	Serum

Put the Request form with the labelled tubes  
into a hazard bag

Return to the appropriate Eurofins Biomnis Labs

## Microbiology Samples

(Purple Bags)

OCP, Swabs for culture, Urine for culture, Stool for culture, C.Diff, CPE.



## All other Samples

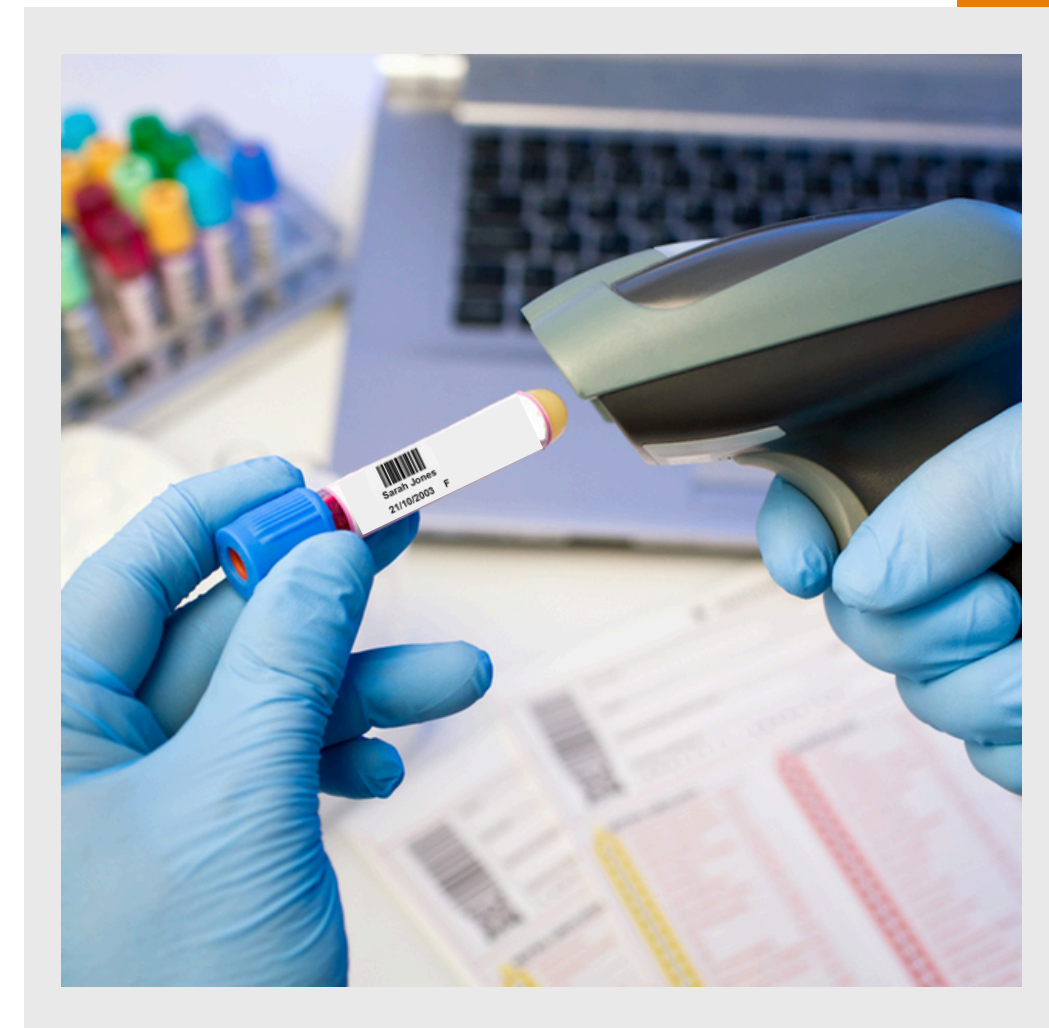
Blood Samples: Chemistry,  
Haematology, Serology,  
Immunology  
Urine for Chemistry

Eurofins Biomnis  
Three Rock Road,  
Sandyford Business Estate  
DUBLIN 18  
D18 A4C0

Eurofins Biomnis  
Unit 3, Sandyford Business Centre,  
Sandyford Business Park,  
Blackthorn Road,  
DUBLIN 18  
D18 E528

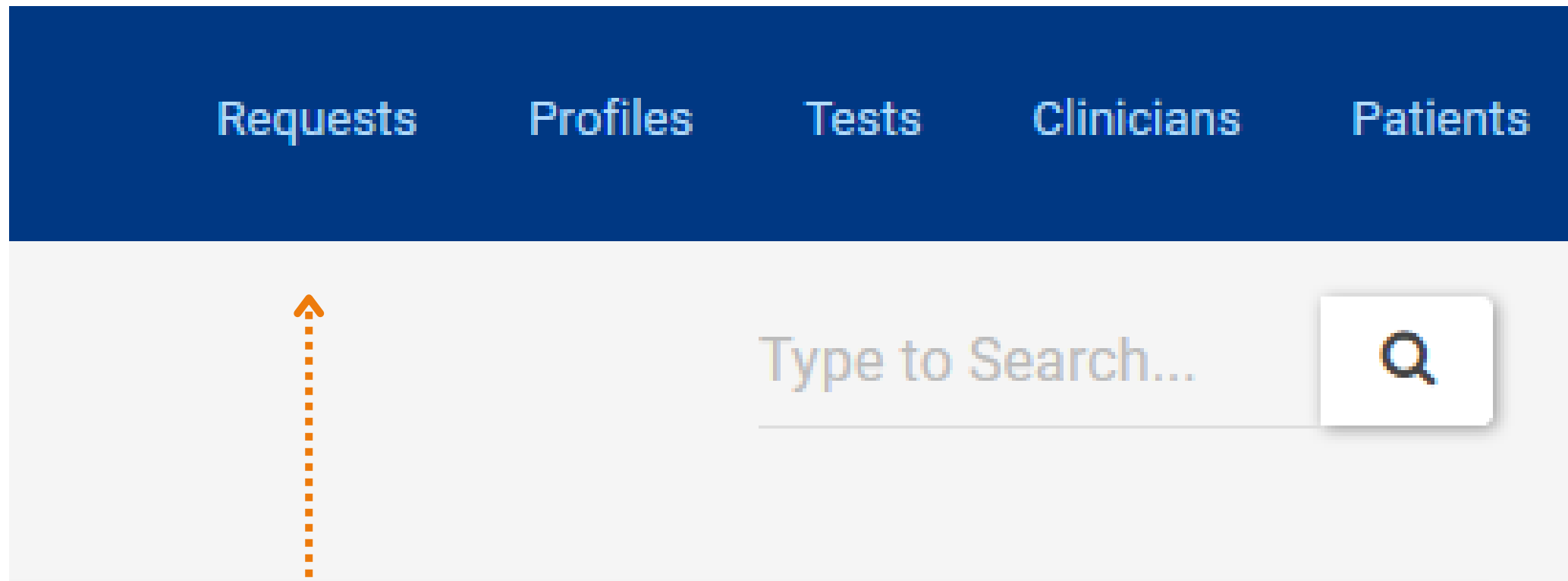
# Receipt of Samples by Eurofins Pre-Analytics Team

1. All deliveries are time stamped when received in Pre-Analytics
2. Serum samples are spun to stabilise them
3. The ORCIS barcode is scanned to retrieve the request details in the OpenLabs LIMS
4. The Sample Reception Officer (SRO) adds
  - Date/Time of receipt of sample
  - Sample Type and Qty received
5. Samples are racked and sent to be analysed
6. Request forms are scanned into the LIMS for traceability purposes





# To View SENT Requests



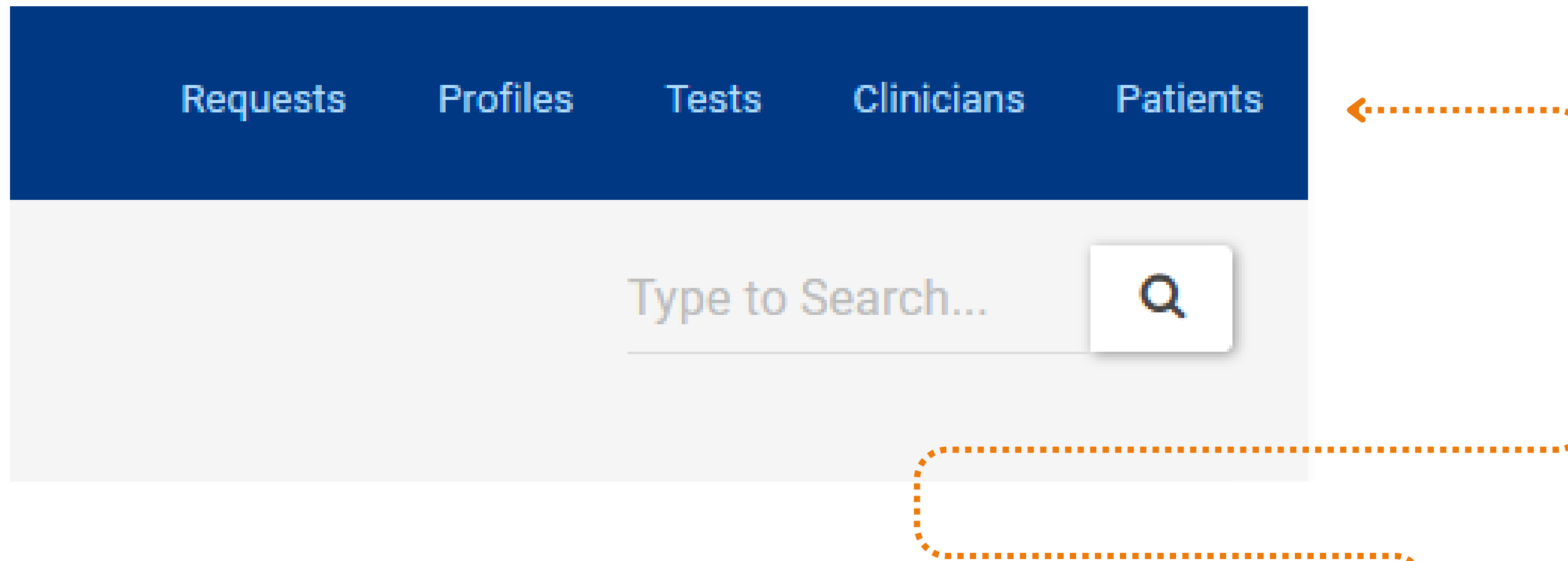
To view Past Patient Request Forms. These have already been SENT / Issued to the Laboratory

Click on **REQUESTS** in the top right-hand side and from the drop down, select Requests Register. You will see all of your past orders with the most recent at the top of the table.

You can search this Table by using the search box - First Name and/or Surname

You can view Profiles, Tests and Clinicians also from the top right-hand side of your screen

# To View Patient List entered into Orcis



You can view all the patients that you have entered into Orcis by selecting **PATIENT** from the top right hand bar

You can search for the patient using their first name, surname, date of birth, 1st line of their address or the Patient Code ID (PID or IHI number that you chose to enter)

Welcome Testing | Log off!

# ORCIS

NEW DELETE - ISSUE TO LAB

	id	sampledate	fname	sname
	5385	23/10/2024	Sarah	Jones
	5386	24/10/2024	Sinead	Dohe
	5387	23/10/2024	Dee	Dee
	5398	25/10/2024	Joan	Molo
	5399	25/10/2024	Sam	Molo

Page 1 of 1 (5 items)



Click here to Log Out.

ORCIS will **automatically** log out after 15 minutes

# Resources & Forms

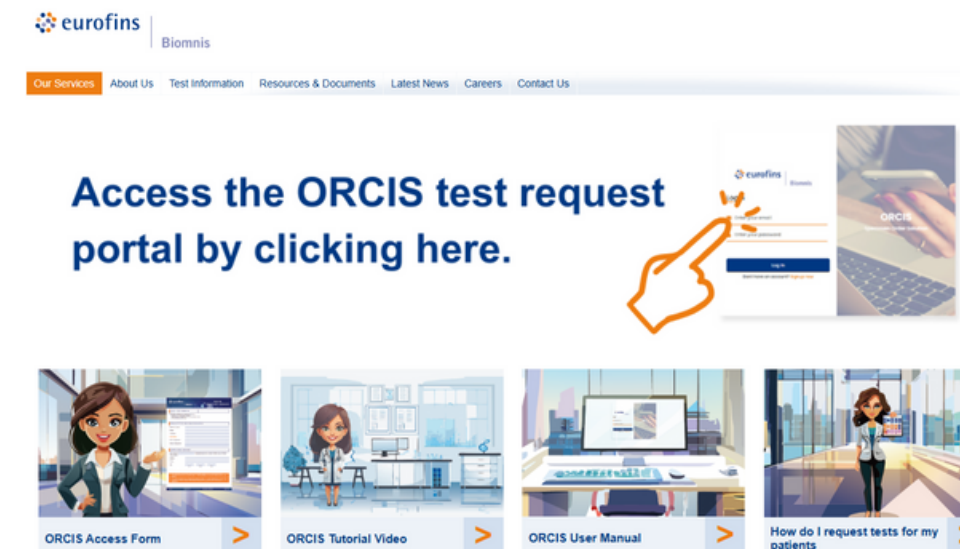
1. Visit [www.eurofins.ie/biomnis](http://www.eurofins.ie/biomnis) and click the relevant tile to you.



## General Practitioners Page

Please select the relevant tile for your GP group.

 <p>St James's Hospital Outsourced GP Group</p> <p>Forms, Guides, Tutorials &gt;</p>	 <p>Our Lady's Hospital Navan Outsourced GP Group</p> <p>Coming Soon &gt;</p>	 <p>General Practice (GP's)</p> <p>Coming Soon &gt;</p>
---	--	---

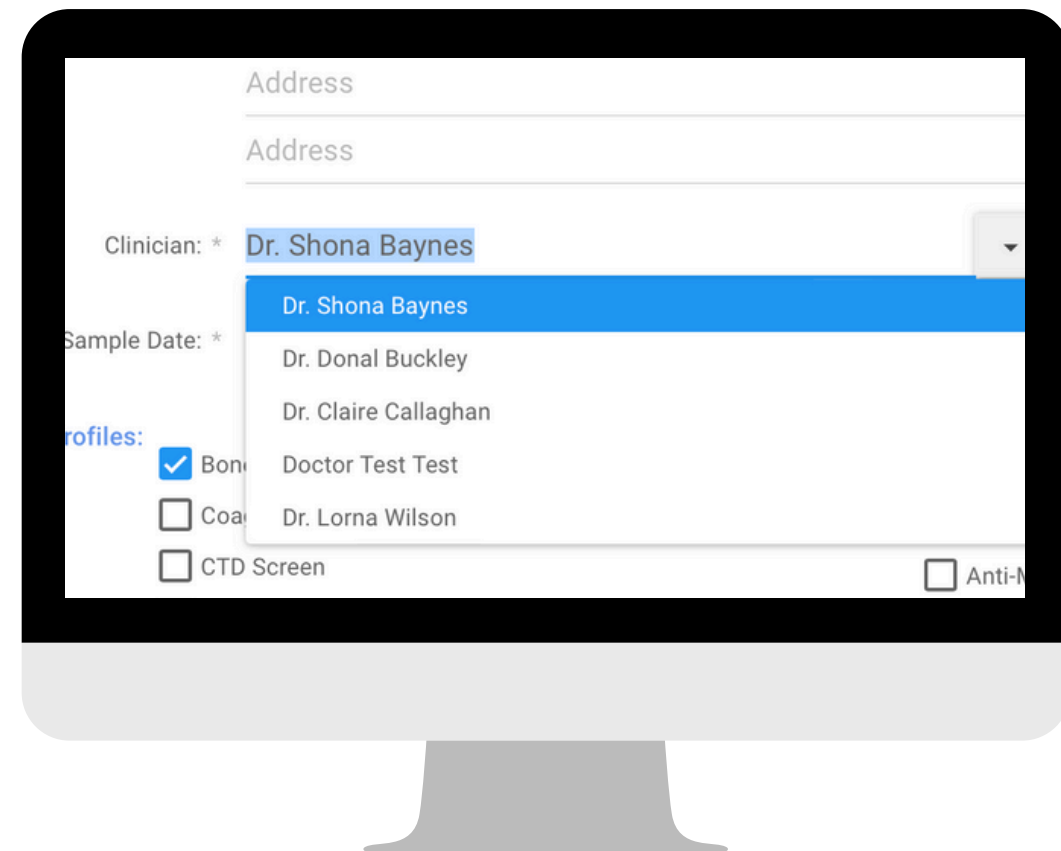


The screenshot shows the eurofins Biomnis website. The header includes the logo and navigation links: Our Services, About Us, Test Information, Resources & Documents, Latest News, Careers, and Contact Us. The main content area features a large heading: "Access the ORCIS test request portal by clicking here." with an orange hand icon pointing to a button. Below this are four smaller tiles: "ORCIS Access Form", "ORCIS Tutorial Video", "ORCIS User Manual", and "How do I request tests for my patients".

# Email us to get Set-Up or Updated

## A new Doctor or Name Change

To change the name of a clinician or add a new clinician



Email : [clientservices@ctie.eurofinseu.com](mailto:clientservices@ctie.eurofinseu.com)

All feedback is welcome.

We adapt the system to suit your needs - new tests, new clinicians etc.

# Orcis Paper

- We have produced special paper with 8 peel away labels at the end of the sheet
- This paper is a lot more expensive than ordinary paper
- Please only insert it into your printing tray or bypass tray when you are printing our forms
- Monitor your supply and when you are running low, use our orders form

Email the completed Orders form to our Orders Team

# Frequent Mistakes

ORCIS Requests Profiles Tests Clinicians Patients

NEW DELETE ISSUE TO LAB Type to Search...

**\*\*\*Please remember to Issue To Lab.\*\*\***

	id	sampledate	fname	sname	gender	dob	patientcode	clientlabno	
-	5585	05/11/2024	Seanie	Saucepan	M	23/09/1967	9	sdsd	
-	21447	10/12/2024	Thomas	Whelan	M	13/08/1937	Y6666666	J7989	
-	21448	09/12/2024	Dee	Sweeney	F	24/03/1970	888888		
-	21449	10/12/2024	Dee	Sweeney	F	24/03/1970	888888		
-	21450	10/12/2024	Johnny	Rugby	M	23/01/1978	123456		

Page 1 of 1 (5 items) Prev 1 Next Page size: 10

- People can forget to issue the form to the lab
- The table is empty when all Test Requests have been issued to the Lab

# Advantages of electronic ordering



Users will be provided with the facility to generate barcodes to allow easy tube labelling and hardcopy forms to accompany the physical specimens to the laboratory.



Manual transcription errors associated with paper-based systems will be a thing of the past following introduction of this system.



Tests can be ordered by the client, thus eliminating delays in registration and/or bottlenecks when large volumes are received to our pre-analytics laboratory.



A scalable, web-based solution is available not just for clients with single sites but also distributed across multi-site organisations.



Future developments include seamless integration with our logistics solution to enable the user to request physical transfer of specimens to the laboratory when completing the electronic ordering process.





# Thank you